

# 2024 COMPANY BROCHURE

**BE ENABLED · BE EMPOWERED · BE TRANSFORMED** 

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### **TECHNOLOGY MADE SIMPLE**

The name 'Exigo', which means 'Complete' in Latin, sets the foundation for our philosophy and mission at Exigo Tech. We strive to deliver complete technology solutions that cater to the specific needs of our clients. Our simplified technology solutions aim to empower businesses and individuals to focus on growth and success.

From the beginning, our mission has been to simplify technology for businesses and eliminate the complexity that can hold them back from reaching their full potential. That's why we specialise in creating simple and effective technology solutions for complex business problems. We empower companies to harness the power of technologies to operate at optimum efficiency, helping them scale their business to new heights. At Exigo Tech, we work closely with our clients to understand their specific challenges, goals, and aspirations. This allows us to tailor our solutions to their needs and deliver results that drive the desired outcomes.

Exigo Tech strongly believes that the right people with the right attitude and skillsets define success for any organisation. We live by what we believe in; we staff skilled people with the right approach towards our company's vision, mission, and values.



### **EMPOWERING BUSINESSES WITH OUTCOMES**

### **MESSAGE FROM THE DIRECTOR**

"At Exigo Tech, we work closely with our clients, enabling and empowering them to transform their processes and stay ahead of the rapidly evolving technologies. Our passionate and experienced team members offer expert and independent insights, allowing us to help our clients be at the forefront of this rapidly growing change.

With our continuous investment in people and technology, we manage the fast-changing, disruptive digital transformation journey for clients across various industry verticals, both in the private and public sectors, and continue to expand further."

Vivek Trivedi Managing Director



# **OUR MISSION & VALUES**

"Working with our clients as partners and making technology simple"



# **DIVERSITY AND INCLUSION**

### Breaking Down the Barriers and Creating a More Inclusive Workplace

It is vital that intolerance and discrimination are eliminated. Creating a more inclusive world requires businesses to play a vital role.

As an equal opportunity employer, we value the diversity of sexual orientation, gender identity, ages, races, nationalities, ethnicities, and physical abilities in order to develop a workforce that reflects the societies in which we operate.

Inclusion is foundational to our company culture, our workplace policies and processes, and our zero-tolerance policy for harassment and discrimination. Our culture of inclusiveness is deeply rooted in trust and recognition, it makes sure that our employees know their contributions are noticed and opinions are considered. Our stakeholders share this commitment to building a better and more inclusive world, and we are willing to push forward on that journey together. At Exigo Tech, we live our values by strengthening an inclusive culture where every individual feels respected and heard, their contributions are valued, where people can be themselves and are empowered to realise their potential.

# WHAT DIVERSITY AND INCLUSION MEAN TO US AT EXIGO TECH?

**Equal opportunities for all** – At Exigo Tech, our company culture is about providing equal opportunity to all qualified individuals. We consider this to be our core value in the way we embrace equality in everything we do, particularly in the way we build our strategy and how we recruit and operate to create space for individuals to harness in their unique selves. We believe that having an inclusive workforce where everyone feels that they belong has been the key to our success. We would not be where we are today without the different perspectives and values that power our business and work culture at every corner of this organisation.

**Tackling discrimination at all levels** – Exigo Tech is an equal opportunity employer, and we ensure employees have the same opportunity for employment and promotion based on their qualification, ability, and suitability for work. Our approach to ethics is what makes us stand out. As a company, our operations seek not only to increase our growth, but to improve the working environment of our employees, to add value to business and our clients, and to positively contribute to the community. To do so we ensure that our people have a safe, respectful, and inclusive place of work.

We are committed to zero tolerance for any form of discrimination, unfair behavior, and harassment. We strive to investigate the incidence of discriminatory behavior in a timely and thorough manner. We commit to protecting our people by taking appropriate actions against any injustice and preventing future recurrence of such incidents.

More women in Leadership Roles – Our <u>leaders</u> believe in building and fostering a strong pipeline of female talent at all levels of our organisation, especially in leadership roles. We motivate and encourage our women employees to take on challenging roles that help them reach their full potential. Women hold many of our top leadership positions, including those in operations and we work to ensure that they are supported well.

Our flexible arrangements have benefitted women to maintain a good work-life balance, facilitating a seamless transition for those returning to the workforce and paving the way for career progression opportunities within the business. Along with expanding our hiring efforts to include flexible arrangement we also take measures to ensure that women and men have equal rights.



**Diversity & Cultural Inclusions** – Our <u>leaders</u> believe in building and fostering a strong pipeline of female talent at all levels of our organisation, especially in leadership roles. We motivate and encourage our women employees to take on challenging roles that help them reach their full potential. Women hold many of our top leadership positions, including those in operations and we work to ensure that they are supported well. Our flexible arrangements have benefitted women to maintain a good work-life balance, facilitating a seamless transition for those returning to the workforce and paving the way for career progression opportunities within the business. Along with expanding our hiring efforts to include flexible arrangement we also take measures to ensure that women and men have equal rights.



Empowering our Workforce – With the right tools, and empowered workforce is more productive and happier. Exigo Tech cultivates a culture that builds skills, embraces adaptability, and fosters wellbeing — from digital capabilities to innovative leadership and problem-solving skills. With our own digital transformation, and with the help of our technology partners, we provide our employees with what they need to grow, thrive, and innovate.

### **ENABLE, EMPOWER AND TRANSFORM**

We do not simply strive to be inclusive, but rather, it is who we are. At Exigo Tech, we are dedicated to including everyone, advancing innovation, and applying our creativity and curiosity to everything we do. There is no doubt that this is a journey that requires continuous dedication, and that together we create a work environment that represents all.

With a more comprehensive approach to diversity, we will keep taking a step forward towards the aspiration of humanity with equality now and in the future.

### **OUR ADVANTAGE**



### **OUR SERVICES**



## **KEY INDUSTRIES SERVED**



#### Manufacturing

Optimise the production process by gaining real-time visibility into your operations with our custom-made ERP solutions.



#### **Logistics & Transportation**

Make informed business decisions by collating data from disparate sources with our world-class IoT solutions.



#### Aged Care - Health Care

Provide personalised care by gaining valuable patient insights with our customised applications, BI, and cognitive solutions.



Provide citizen-centric services and strengthen security by combining our intelligent cloud, applications, and infrastructure solutions.



#### **Financial Services**

Operate at optimum efficiency by fulfilling changing demands with our digital transformation and application development services.



#### **Real Estate & Construction**

Automate workflows, streamline operations, manage risks, and achieve project goals with our ERP and analytics solutions.



#### **Trading & Distribution**

Streamline operations, optimise supply chain management, and enhance customer experience by leveraging our ERP, CRM, and data analytics solutions.



## **AWARDS AND RECOGNITION**





### **OUR CUSTOMERS**

Our association with Exigo Tech enabled us to automate our manual HR processes to improve our productivity and efficiency levels. The Exigo Tech team listened to our needs carefully and followed a step-by-step approach to implementation.

Sze Cheong Wong Director, HR Systems APAC, DHL





Samaritans of Singapore worked collectively with Exigo Tech to extend their current investment in Dynamics 365 Customer Service through Omnichannel and made it possible to communicate and find help through phone, webchat, and WhatsApp chat, including surveys pre and post communication, to help individuals receive emotional support for those in distress. We are looking forward to our ongoing relationship with Exigo Tech in the future.

#### John Lam

Project Manager, Samaritans of Singapore

PowerApps allows us to go beyond the blanket emergency solutions which can leave the most vulnerable out or without enough to bounce back out of poverty. With the support of village-based teams who monitor and collect this data, we can target our support, so that we direct our resources in the right way. This is critical because during tough times like these, the poorest fall and without a safety net, a one-off event can take a generation to recover. Providing the right targeted emergency support ensures that they have the right support.

PALMERA

Abarna Raj CEO , Palmera

# **MAKE A DIFFERENCE**



Exigo Tech's Power Platform Solutions enabled Palmera to attain 99% food security for vulnerable communities in Sri Lanka.



Exigo Tech's solution eliminated the charge per message for Samaritans of Singapore, resulting in a 60% reduction in costs.



Cook's Plumbing experienced streamlined business processes and improved order management through a single point of source with Exigo Tech's innovative business system - Cook's Connect.



DHL achieved an 80% increase in efficiency in their HR operations through automation provided by Exigo Tech.



Exigo Tech enabled Rhino Rack to achieve data security while saving 30% of costs.



Exigo Tech helped Worrells obtain a 40% reduction in network charges and improve their overall efficiency by 30%.

### **LEADERSHIP**



Vivek Trivedi Managing Director



Niten Devalia Chief Sales Director



Brendan Fazel Director of Information Security & Delivery



Vishnu Patel Managing Director (India)

### **GET IN TOUCH**



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